INVITATION OF ONLINE BIDS FOR ANNUAL RATE CONTRACT FOR THE PERIOD OF ONE YEAR FOR SUPPLY OF CLEANING GEARS & HYGIENE ITEMS FOR COAST GUARD SHIPS/UNITS AT ANDAMAN AND NICOBAR ISLAND

RFP NO. RHQ/LP/GEN/03/17-18/TE/20 DATED 01 SEP 17

Sir,

1. "Online bids" (Under Single bid system) on OTE basis from Registered/Approved vendors/firms are invited by the Commander Coast Guard Region (A&N), Port Blair for supply of items listed in Part II of this RFP. Manual bids shall not be accepted. Tenders from black listed/banned firms shall not be accepted. Tender document can be viewed and downloaded from Indian Coast Guard web site www.indiancoastguard.gov.in (for reference only) and CPPP site https://eprocure.gov.in/eprocure/app as per the schedule given in CRITICAL DATE SHEET mentioned below:-

CRITICAL DATE SHEET

<table>
<thead>
<tr>
<th>SL.</th>
<th>DESCRIPTION</th>
<th>DATE &amp; TIME</th>
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<tbody>
<tr>
<td>(a)</td>
<td>Published Date</td>
<td>05 Sep 2017 (1500 hrs)</td>
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<tr>
<td>(b)</td>
<td>Bid Document Download Start Date</td>
<td>05 Sep 2017 (1500 hrs)</td>
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<td>(c)</td>
<td>Clarification Start Date</td>
<td>05 Sep 2017 (1500 hrs)</td>
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<tr>
<td>(d)</td>
<td>Clarification end date</td>
<td>02 Oct 2017 (1030 hrs)</td>
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<td>(e)</td>
<td>Pre-bid meeting</td>
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<tr>
<td>(f)</td>
<td>Bid submission start date</td>
<td>05 Sep 2017 (1700 hrs)</td>
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<td>(g)</td>
<td>Bid Document Download End Date</td>
<td>02 Oct 2017 (1030 hrs)</td>
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<td>(h)</td>
<td>Bid Submission End Date</td>
<td>02 Oct 2017 (1030 hrs)</td>
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<tr>
<td>(j)</td>
<td>Technical Bid Opening Date</td>
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<tr>
<td>(k)</td>
<td>Opening of Commercial Bids</td>
<td>03 Oct 2017 (1500 hrs)</td>
</tr>
</tbody>
</table>

2. The address and contact numbers for sending online bids or seeking clarifications regarding this RFP are given below

The Commander
(for Oic LP Cell)
Coast Guard Region (A&N)
Post Box No. 716, Haddo Post
Port Blair - 744102
**Tele:** 03192- 237938, **Fax:** 03192- 237938, 03192-232424
**Email:** rghanlpcell@gmail.com, pna-an@indiancoastguard.nic.in

3. The Vendors should quote the price for delivery at Port Blair only. For DDO's/Consignee other than Port Blair the item will be transported to respective DDO's/Consignee through RSD(PBR).

4. This RFP is divided into five Parts as follows:

(a) **Part I** - Contains General Information and Instructions for the Bidders about the RFP such as the time, place of opening bid, EMD and sample, Validity period of tenders, etc.

(b) **Part II** - Contains essential details of the items/services required, such as the Schedule of Requirements (SOR), Technical Specifications, Delivery Period, Mode of Delivery and Consignee details.

(c) **Part III** - Contains Standard Conditions of RFP, which will form part of the Contract with the successful Bidder.

(d) **Part IV** - Contains Special Conditions applicable to this RFP and which will also formpart of the contract with the successful Bidder.

(e) **Part V** - Contains Evaluation Criteria and Format for Online Price bids.

5. This RFP is being issued with no financial commitment and the Buyer reserves the right to change or vary any part thereof at any stage. Buyer also reserves the right to withdraw the RFP, should it become necessary at any stage.
6. You are requested to comply with all the terms and condition mentioned in the RFP and certificate in this regard is to be endorsed on the quote submitted by your firm. Relaxation/deviation of terms/conditions if any, should be clearly brought out for consideration, however acceptance of same will solely be at discretion of Coast Guard.

7. Bid documents may be scanned with 100 dpi with black and white option, in PDF format which helps in reducing size of the scanned document.

Yours faithfully,

(Biju Philip)
Asst Commandant
Officer-In-Charge LP Cell
For Commander
Coast Guard Region (A&N)

**Encl:**
(a) Appendix ‘A’ - Technical Compliance matrix by the vendors. (01 page)
(b) Appendix ‘B’ - Performa for Performance Statement of The Vendor (01 page).
(c) Appendix ‘C’ - Price Bid Undertaking (01 page).
(d) Appendix ‘D’ - Instructions for online bid submission (02 pages).
Part I – General information

1. **Last date and time for depositing the online bids:** as per critical date sheet.
   The online Bids (both technical and Commercial, in case two bids are called for) should be uploaded as per this RFP by the due date and time. The responsibility to ensure this lies with the Bidder.

2. **Manner of depositing the Bids:** Online Bids should be scanned and uploaded before due date and time. Late tenders will not be considered. No responsibility will be taken for technical delay or not uploading of bids of Bid documents. Bids sent by FAX or e-mail will not be considered. Samples and EMD to be deposited manually at addressed mentioned in para 2 ibid before opening of Technical bid.

3. **Time and date for opening of Bids:** as per critical date sheet. (If due to any exigency, the due date for opening of the Bids is declared a closed holiday, the Bids will be opened on the next working day at the same time or on any other day/time, as intimated by the Buyer).

4. **Address for submission of sample and EMD:** At Coast Guard Regional Headquarters premises (LP Cell).

5. **Place of opening of the Bids:** Coast Guard Regional Headquarters, A&N), Port Blair.

6. **Two-Bid system:** NA

7. **Forwarding of Bids:** Bids should be prepared, signed, scanned and uploaded by the Bidders on their original memo / letter pad. The copies of PAN No, TIN No, GSTIN, bank details and other enclosures as per part II of RFP and are to be signed/self attested and scanned with 100 dpi in black and white option in PDF format.

8. **Clarification regarding contents of the RFP:** A prospective bidder who requires clarification regarding the contents of the bidding documents shall notify to the Buyer in writing by the clarifications as per critical date sheet at address at mentioned above.

9. **Modification and Withdrawal of Bids:** The Bidder may modify (resubmit) his bid on line after submission, as per the provisions available on the portal. No bid shall be modified after the deadline for submission of bids.
   (a) If bidder desires to withdraw before bid submission closing date/time, he may do so online in the portal. EMD (in case) submitted in physical form shall be returned offline. However, the cost of the tender will not be refunded to the firm.
   (b) No bid may be withdrawn in the interval between the deadline for submission of bids and expiry of the period of the specified bid validity.

10. **Clarification regarding contents of the Bids:** During evaluation and comparison of bids, the Buyer may, at its discretion, ask the bidder for clarification of his bid. The request for clarification will be given in writing and no change in prices or substance of the bid will be sought, offered or permitted. No post-bid clarification on the initiative of the bidder will be entertained.

11. **Rejection of Bids:** Canvassing by the Bidder in any form, unsolicited letter and post-tender correction may invoke summary rejection with forfeiture of EMD. Conditional tenders will be rejected.

12. **Unwillingness to quote:** Bidders unwilling to quote should ensure that intimation to this effect reaches by fax/e-mail before the due date and time of opening of the Bid, failing which the defaulting Bidder may be delisted for the given range of items as mentioned in this RFP.

13. **Validity of Bids:** The Bids should remain valid for **90 days** from the date of opening of tenders from the last date of submission of the Bids.

14. **Earnest Money Deposit:** Bidders are required to submit Earnest Money Deposit (EMD) for amount of **₹ 1,85,670.00** (Rupees One Lakh Eighty Five Thousand Six Hundred Seventy Only) in favour of "The Controller of Defence Accounts(IDS), New Delhi ". The EMD may be submitted “manually” on or before opening of commercial bid in the form of an Account Payee Demand Draft, Fixed Deposit Receipt, Banker’s Cheque or Bank Guarantee from any of the public sector banks or a private sector bank authorized to conduct government business as per Form DPM-16 (Available in MoD website and can be provided on request). EMD is to remain valid for a period of forty-five days beyond the final bid validity period. EMD of the unsuccessful bidders will be returned to them at the earliest after expiry of the final bid validity and latest on or before the 30th day after the award of the contract. The Bid Security of the successful bidder would be returned, without any interest whatsoever, after the receipt of Performance Security from them as called for in the contract. EMD is not required to be submitted by those Bidders who are registered with the Central Purchase Organization (e.g. DGS&D), National Small Industries Corporation (NSIC) or any Department of MoD or MoD itself. The EMD will be forfeited if the bidder withdraws or amends impairs or derogates from the tender in any respect within **
the validity period of their tender. Hard Copy of original instruments in respect of earnest money be delivered to the Commander Coast Guard Region(A&N), Haddo Post, Port Blair – 744 102 on or before bid opening date/time as mentioned in critical date sheet

**Part II – Essential Details of Items/Services required**

1. **Schedule of Requirements** – List of items / services required placed at Appendix ‘A’ (Attach in the online tender as Technical specifications).

2. **Technical Details** - As per patt. No given in para 1 above and Appendix ‘A’

3. **Online submission of Two-Bid System. NA**

4. **Delivery Period** - Delivery period for supply of items would be **90 Days** from the effective date of contract. Please note that Contract can be cancelled unilaterally by the Buyer in case items are not received within the contracted delivery period. Extension of contracted delivery period will be at the sole discretion of the Buyer, with applicability of LD clause.

5. **Pilot Sample** – Two in sample to be shown by the firm at the time of “L-1” determination to the “L-1” determination Committee for inspection. If the sample are not up to the desired standard, the firm will be disqualified from the tender. In case of chemicals/liquids the respective brands/make be intimated and photograph of the same to be shown to the “L-1” determination committee.

6. **INCOTERMS for Delivery and Transportation** - (“E” / “F” / “C” / “D” Terms). The definition of Delivery Period for this Supply Order will be local delivery at site of consignees.

7. **Consignee details**

   (a) **Port Blair**
      (i) The Commanding Officer, ICGS Vishwast, Port Blair
      (ii) The Officer-in-Charge, Coast Guard Pollution Response Team Port Blair
      (iii) The Superintendent, Coast Guard Refit and Production Service Port Blair
      (iv) The Commanding Officer, Coast Guard Air Enclave, Port Blair
      (v) The Commander Coast Guard DHQ No.14, Por Blair

   (b) **Other than Port Blair (units mentioned below)**: Consignee will be RSD(PBR). The consignment will be dispatched to the Consignee’s through visiting ship by RSD(PBR).
      (i) The Commander Coast Guard DHQ No.10, Campbell Bay
      (ii) The Commanding Officer, ICGS Kamorta, Kamorta
      (iii) The Officer-in-Charge, Coast Guard Regional Store Depot , Port Blair
      (iv) The Commander Coast Guard DHQ No.9, Diglipur
      (v) The Commanding Officer, ICGS Hut Bay
      (vi) The Commanding Officer, ICGS Mayabander

8. **Direct Demanding Officer(DDO’s).** The direct demanding Officers are as follows:-

   (a) The Commanding Officer, ICGS Vishwast, Port Blair
   (b) The Officer-in-Charge, Coast Guard Pollution Response Team, Port Blair
   (c) The Superintendent, Coast Guard Refit and Production Team, Port Blair
   (d) The Commanding Officer, Coast Guard Air Enclave, Port Blair
   (e) The Commander Coast Guard DHQ No.10, Campbell Bay
   (f) The Commander Coast Guard DHQ No.14, Port Blair
Agents/Agency Commission and penalty for use of undue influence, the Seller, on a specific request of the Buyer. The Bidder is required to give confirmation of their acceptance of the Standard Conditions of the Request for Proposal mentioned below which will automatically be considered as part of the Contract concluded with the successful Bidder (i.e. Seller in the Contract) as selected by the Buyer. Failure to do so may result in rejection of the Bid submitted by the Bidder.

1. **Law**: The Contract shall be considered and made in accordance with the laws of the Republic of India. The contract shall be governed by and interpreted in accordance with the laws of the Republic of India.

2. **Effective Date of the Contract**: The contract shall come into effect on the date of signatures of both the parties on the contract (Effective Date) and shall remain valid until the completion of the obligations of the parties under the contract. The deliveries and supplies and performance of the services shall commence from the effective date of the contract.

3. **Arbitration**: All disputes or differences arising out of or in connection with the Contract shall be settled by bilateral discussions. Any dispute, disagreement or question arising out of or relating to the Contract or relating to construction or performance, which cannot be settled amicably, may be resolved through arbitration. The standard clause of arbitration is as per Forms DPM-7, DPM-8 and DPM-9.

4. **Penalty for use of Undue influence**: The Seller undertakes that he has not given, offered or promised to give, directly or indirectly, any gift, consideration, reward, commission, fees, brokerage or inducement to any person in service of the Buyer or otherwise in procuring the Contracts or forbearance to do or for having done or forborne to do any act in relation to the obtaining or execution of the present Contract or any other Contract with the Government of India for showing or forbearing to show favour or disfavour to any person in relation to the present Contract or any other Contract with the Government of India. Any breach of the aforesaid undertaking by the Seller or any one employed by him or acting on his behalf (whether with or without the knowledge of the Seller) or the commission of any offers by the Seller or anyone employed by him or acting on his behalf, as defined in Chapter IX of the Indian Penal Code, 1860 or the Prevention of Corruption Act, 1986 or any other Act enacted for the prevention of corruption shall entitle the Buyer to cancel the contract and all other contracts concluded earlier with the Government of India or any of its functionaries, whether officially or unofficially, to the award of the present Contract or any other Contract with the Government of India. Any breach of the aforesaid undertaking by the Seller or any one employed by him or acting on his behalf (whether with or without the knowledge of the Seller) or the commission of any offers by the Seller or anyone employed by him or acting on his behalf, as defined in Chapter IX of the Indian Penal Code, 1860 or the Prevention of Corruption Act, 1986 or any other Act enacted for the prevention of corruption shall entitle the Buyer to cancel the contract and all other contracts concluded earlier with the Government of India.

5. **Agents / Agency Commission**: The Seller confirms and declares to the Buyer that the Seller is the original manufacturer of the stores/provider of the services referred to in this Contract and has not engaged any individual or firm, whether Indian or foreign whatsoever, to intercede, facilitate or in any way to recommend to the Government of India or any of its functionaries, whether officially or unofficially, to the award of the contract to the Seller; nor has any amount been paid, promised or intended to be paid to any such individual or firm in respect of any such intercession, facilitation or recommendation. The Seller agrees that if it is established at any time to the satisfaction of the Buyer that the present declaration is in any way incorrect or if at a later stage it is discovered by the Buyer that the Seller has engaged any such individual/firm, and paid or intended to pay any amount, gift, reward, fees, commission or consideration to such person, party, firm or institution, whether before or after the signing of this contract, the Seller will be liable to refund that amount to the Buyer. The Seller will also be debarred from entering into any supply Contract with the Government of India for a minimum period of five years. The Buyer will also have a right to consider cancellation of the Contract either wholly or in part, without any entitlement or compensation to the Seller who shall in such an event be liable to refund all payments made by the Buyer in terms of the Contract along with interest at the rate of 2% per annum above LIBOR rate. The Buyer will also have the right to recover any such amount from any contracts concluded earlier with the Government of India.

6. **Access to Books of Accounts**: In case it is found to the satisfaction of the Buyer that the seller has engaged an Agent or paid commission or influenced any person to obtain the contract in clauses relating to Agents/Agency Commission and penalty for use of undue influence, the Seller, on a specific request of the Buyer.
Buyer, shall provide necessary information/inspection of the relevant financial documents/information.

7. **Non-disclosure of Contract documents**: Except with the written consent of the Buyer/seller, other party shall not disclose the contract or any provision, specification, plan, design, pattern, sample or information thereof to any third party.

8. **Liquidated Damages**: In the event of the Seller's failure to submit the Bonds in favour of "Director General Indian Coast Guard", Guarantees and Documents, supply the stores/goods and conduct trials, installation of equipment, training, etc as specified in this contract, the Buyer may, at his discretion, withhold any payment until the completion of the contract. The BUYER may also deduct from the SELLER as agreed, liquidated damages to the sum of 0.5% of the contract price of the delayed/undelivered stores/services mentioned above for every week of delay or part of a week, subject to the maximum value of the Liquidated Damages being not higher than 10% of the value of delayed stores.

9. **Termination of Contract**: The Buyer shall have the right to terminate this Contract in part or in full in any of the following cases:

   (a) The delivery of the material is delayed for causes not attributable to Force Majeure for more than (03 months) after the scheduled date of delivery.

   (b) The Seller is declared bankrupt or becomes insolvent.

   (c) The delivery of material is delayed due to causes of Force Majeure by more than (06 months) provided Force Majeure clause is included in contract.

   (d) The Buyer has noticed that the Seller has utilised the services of any Indian/Foreign agent in getting this contract and paid any commission to such individual/company etc.

   (e) As per decision of the Arbitration Tribunal.

10. **Notices**: Any notice required or permitted by the contract shall be written in the English language and may be delivered personally or may be sent by FAX or registered pre-paid mail/airmail, addressed to the last known address of the party to whom it is sent.

11. **Transfer and Sub-letting**: The seller has no right to give, bargain, sell, assign or sublet or otherwise dispose of the contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the present Contract or any part thereof.

12. **Patents and other Industrial Property Rights**: The prices stated in the present Contract shall be deemed to include all amounts payable for the use of patents, copyrights, registered charges, trademarks and payments for any other industrial property rights. The Seller shall indemnify the Buyer against all claims from a third party at any time on account of the infringement of any or all the rights mentioned in the previous paragraphs, whether such claims arise in respect of manufacture or use. The Seller shall be responsible for the completion of the supplies including spares, tools, technical literature and training aggregates irrespective of the fact of infringement of the supplies, irrespective of the fact of infringement of any or all the rights mentioned above.

13. **Amendments**: No provision of present Contract shall be changed or modified in any way (including this provision) either in whole or in part except by an instrument in writing made after the date of this Contract and signed on behalf of both the parties and which expressly states to amend the present Contract.

14. **Taxes and Duties**-

   a) **In respect of Foreign Bidders**: Blank

   b) **In respect of Indigenous bidders**

      i) **General**:

      1. If Bidder desires to ask for GST extra, the same must be specifically stated. In the absence of any such stipulation, it will be presumed that the prices include all such charges and no claim for the same will be entertained.

      2. If reimbursement of any Duty/Tax is intended as extra over the quoted prices, the Bidder must specifically say so. In the absence of any such stipulation it will be presumed that the prices quoted are firm and final and no claim on account of such duty/tax will be entertained after the opening of tenders.

      3. If a Bidder chooses to quote a price inclusive of any duty/tax and does not confirm inclusive of such duty/tax so included is firm and final, he should clearly indicate the rate
4. If a Bidder is exempted from payment of any duty/tax upto any value of supplies from them, he should clearly state that no such duty/tax will be charged by him up to the limit of exemption which he may have. If any concession is available in regard to rate/quantum of any Duty/tax, it should be brought out clearly. Stipulations like, the said duty/tax was presently not applicable but the same will be charged if it becomes leviable later on, will not be accepted unless in such cases it is clearly stated by a Bidder that such duty/tax will not be charged by him even if the same becomes applicable later on. In respect of the Bidders, who fail to comply with this requirement, their quoted prices shall be loaded with the quantum of such duty/tax which is normally applicable on the item in question for the purpose of comparing their prices with other Bidders.

5. Any change in any duty/tax upward/downward as a result of any statutory variation in excise taking place within contract terms shall be allowed to the extent of actual quantum of such duty/tax paid by the supplier. Similarly, in case of downward revision in any duty/tax, the actual quantum of reduction of such duty/tax shall be reimbursed to the Buyer by the Seller. All such adjustments shall include all reliefs, exemptions, rebates, concession etc. if any obtained by the Seller.

ii) Customs Duty: NA

iii) Excise Duty: NA

iv) GST:

1. If it is desired by the Seller to ask for GST to be paid as extra, the same must be specifically stated. In the absence of any such stipulation in the bid, it will be presumed that the prices quoted by the Bidder are inclusive of sales tax and no liability of sales tax will be devolve upon the Buyer.

2. On the Bids quoting sales tax extra, the rate and the nature of Sales Tax applicable at the time of supply should be shown separately. GST will be paid to the Seller at the rate at which it is liable to be assessed or has actually been assessed provided the transaction of sale is legally liable to sales tax and the same is payable as per the terms of the Supply Order.

3. GST, if legally levied and actually paid, will be paid extra. In case, GST is claimed by the Supplier, they are requested to furnish the following Certificate under their signature in their relevant bills for GST:

"Certified that the goods on which the GST has been charged have not been exempted under GST Act or the Rules made thereunder and the charges on account of GST on these goods are correct under the provisions of the Act or Rules made there under”.

v) Octroi Duty & Local Taxes: NA

15. Pre-Integrity Pact Clause: NA

Part IV – Special Conditions of RFP

The Bidder is required to give confirmation of their acceptance of Special Conditions of the RFP mentioned below which will automatically be considered as part of the Contract concluded with the successful Bidder (i.e. Seller in the Contract) as selected by the Buyer. Failure to do so may result in rejection of Bid submitted by the Bidder.

1. Performance Guarantee:

   a. Indigenous cases: The Bidder will be required to furnish a Performance Guarantee in favor of The Controller of Defence Accounts (IDS), New Delhi by way of Bank Guarantee through a public sector bank or a private sector bank authorized to conduct government business (ICICI Bank Ltd., Axis Bank Ltd or HDFC Bank Ltd.) for a sum equal to 5% of the contract value within 30 days of receipt of the confirmed order. Performance Bank Guarantee should be valid up to 60 days beyond the date of warranty. The specimen of PBG is given in Form DPM-15 (Available in MoD website and can be provided on request).

   b. Foreign cases: NA.

2. Option Clause: NA.

3. Repeat Order Clause: NA.
4. **Tolerance Clause:** – NA.

5. **Payment Terms for Indigenous Sellers:**
   - (a) NA
   - (b) 100% payment on delivery and acceptance by the consignee on receipt of consignment demanded by DDO’s. Payment will be made by respective DDO’s against allocation of budget of respective DDO’s.
   - (c) NA
   - (d) NA

6. **Payment terms for Foreign Sellers:** – NA

7. **Advance Payments:** - No advance payment will be made.

8. **Paying Authority:**
   
   a. Indigenous Sellers: **The Area Account Office (ANC), Port Blair**. The payment of bills will be made on submission of the following documents by the Seller to the Paying Authority along with the bill:
      
      i. Ink-signed copy of contingent bill / Seller’s bill.
      ii. Ink-signed copy of Commercial invoice / Seller’s bill.
      iii. Copy of Supply Order/Contract with U.O. number and date of IFA’s concurrence, where required under delegation of powers.
      iv. CRVs in duplicate.
      v. Inspection note.
      vi. Claim for statutory and other levies to be supported with requisite documents / proof of payment such as Excise duty challan, Customs duty clearance certificate, Octroi receipt, proof of payment for EPF/ESIC contribution with nominal roll of beneficiaries, etc as applicable.
      vii. Exemption certificate for Excise duty / Customs duty, if applicable.
      viii. Bank guarantee for advance, if any.
      ix. Guarantee / Warranty certificate.
      x. Performance Bank guarantee / Indemnity bond where applicable.
      xi. DP extension letter with CFA’s sanction, U.O. number and date of IFA’s concurrence, if required under delegation of powers, indicating whether extension is with or without LD.
      xii. Details for electronic payment viz Account holder’s name, Bank name, Branch name and address, Account type, Account number, IFSC code, MICR code (if these details are not incorporated in supply order/contract).
      xiii. Any other document / certificate that may be provided for in the Supply Order / Contract.
      xiv. User Acceptance.
      xv. Photo copy of PBG.

   (Note – From the above list, the documents that may be required depending upon the peculiarities of the procurement being undertaken, may be included in RFP)

   b. **Foreign Sellers** – Blank

9. **Fall clause:**
   
   The following fall clause will form part of the contract placed on successful bidder:
   
   a. The price charged for the stores supplied under the contract by the Seller shall in no event exceed the lowest prices at which the Seller sells the stores or offer to sell stores of identical description to any persons/Organisation including the purchaser or any department of the Central government or any Department of state government or any statutory undertaking the central or state government as the case may be during the period till performance of all supply Orders placed during the currency of the rate Supply Order is completed.
   
   b. If at any time, during the said period the Seller reduces the sale price, sells or offer to sell such stores to any person/organisation including the purchaser or any Deptt, of central Govt. or any Department of the State Government or any Statutory undertaking of the Central or state Government as the case may be at a price lower than the price chargeable under the Supply Order, the seller shall forthwith notify such reduction or sale or offer of sale to the Director general of Supplies & Disposals and the price payable under the Supply Order for the stores of such reduction of sale or offer of the sale shall stand correspondingly reduced. The above stipulation will, however, not apply to:

   i. Exports by the Seller.
   ii. Sale of goods as original equipment at price lower than lower than the prices charged for normal replacement.
   iii. Sale of goods such as drugs which have expiry dates.
   iv. Sale of goods at lower price on or after the date of completion of sale/placement of the order of goods by the authority

   c. Blank

10. **Exchange Rate Variation Clause:** — NA

11. **Risk & Expense clause:**
1. Should the stores or any installment thereof not be delivered within the time or times specified in the contract documents, or if defective delivery is made in respect of the stores or any installment thereof, the Buyer shall after granting the Seller 45 days to cure the breach, be at liberty, without prejudice to the right to recover liquidated damages as a remedy for breach of contract, to declare the contract as cancelled either wholly or to the extent of such default.

2. Should the stores or any installment thereof not perform in accordance with the specifications / parameters provided by the SELLER during the check proof tests to be done in the BUYER's country, the BUYER shall be at liberty, without prejudice to any other remedies for breach of contract, to cancel the contract wholly or to the extent of such default.

3. In case of a material breach that was not remedied within 45 days, the BUYER shall, having given the right of first refusal to the SELLER be at liberty to purchase, manufacture, or procure from any other source as he thinks fit, other stores of the same or similar description to make good:-
   a. Such default.
   b. In the event of the contract being wholly determined the balance of the stores remaining to be delivered there under.

4. Any excess of the purchase price, cost of manufacturer, or value of any stores procured from any other supplier as the case may be, over the contract price appropriate to such default or balance shall be recoverable from the SELLER. Such recoveries shall not exceed 100% of the contract.

12. **Force Majeure clause:-**
   a. Neither party shall bear responsibility for the complete or partial nonperformance of any of its obligations (except for failure to pay any sum which has become due on account of receipt of goods under the provisions of the present contract), if the non-performance results from such Force Majeure circumstances as Flood, Fire, Earth Quake and other acts of God as well as War, Military operation, blockade, Acts or Actions of State Authorities or any other circumstances beyond the parties control that have arisen after the conclusion of the present contract.

   b. In such circumstances the time stipulated for the performance of an obligation under the present contract is extended correspondingly for the period of time of action of these circumstances and their consequences.

   c. The party for which it becomes impossible to meet obligations under this contract due to Force Majeure conditions, is to notify in written form the other party of the beginning and cessation of the above circumstances immediately, but in any case not later than 10 (Ten) days from the moment of their beginning.

   d. Certificate of a Chamber of Commerce (Commerce and Industry) or other competent authority or organization of the respective country shall be a sufficient proof of commencement and cessation of the above circumstances.

   e. If the impossibility of complete or partial performance of an obligation lasts for more than 6 (six) months, either party hereto reserves the right to terminate the contract totally or partially upon giving prior written notice of 30 (thirty) days to the other party of the intention to terminate without any liability other than reimbursement on the terms provided in the agreement for the goods received.

13. **Buy-Back offer:** NA

14. **Specification:** As per Part II of RFP.

15. **OEM Certificate:** The bidder should be essentially OEM in case bidder is not OEM, the agreement certificate that the bidder is authorized rep/stockiest of OEM & authorized to bid on behalf of OEM is mandatory. Item should be strictly 100% indigenous product.

16. **Export License:** NA

17. **Earliest Acceptable Year of Manufacture:** The item should be of latest manufacture, conforming to the current production standard having 100% defined life at the time of delivery. The earliest acceptable year of manufacture will be 2016. Life certificate is to be enclosed with the bill.

18. **Buyer Furnished Equipment:** NA

19. **Transportation:** Local delivery at site i.e Respective Consignee located at Port Blair and for DDO’s/Consignee other than Port Blair consignment to be delivered to RSD(PBR). Door delivery basis.

20. **Air lift:** The following Airlift clause will form part of the contract placed on successful Bidder - Should the Buyer intend to airlift all or some of the stores, the Seller shall pack the stores accordingly on receipt of an
intimation to that effect from the Buyer. Such deliveries will be agreed upon well in advance and paid for as may be mutually agreed.

21. **Packing and Marking**: As per packing and marking specified in specification.

22. **Quality**: The quality of the stores delivered according to the present Supply Order shall correspond to the technical conditions and standards valid for the deliveries of the same stores for in Seller’s country or specifications enumerated as per RFP and shall also include therein modification to the stores suggested by the Buyer. Such modifications will be mutually agreed to. The Seller confirms that the stores to be supplied under this Supply Order shall be new i.e. not manufactured before 2015, and shall incorporate all the latest improvements and modifications to improve the quality.

23. **Quality Assurance**: Seller would provide the Standard Acceptance Test Procedure (ATP) within 01 month of this date of contract. Buyer reserves the right to modify the ATP. Seller would be required to provide all test facilities at his premises for acceptance and inspection by Buyer. The details in this regard will be coordinated during the negotiation of the contract. The item should be of the latest manufacture, conforming to the current production standard and having 100% defined life at the time of delivery. Item should be indigenous product. In case the bidder is not the OEM, the agreement certificate that the bidder is authorized rep/ stockiest of OEM & authorized to bid on behalf of OEM is mandatory.

24. **Inspection Authority**: The inspection will be carried out by the respective DDO,s

25. **Pre-Dispatch Inspection**: Blank.

26. **Joint Receipt Inspection**: Blank

27. **Franking clause**: –

   a. **In the case of Acceptance of Goods** “The fact that the goods have been inspected after the delivery period and passed by the Inspecting Officer will not have the effect of keeping the Supply Order alive. The goods are being passed without prejudice to the rights of the Buyer under the terms and conditions of the Supply Order”.

   b. **In the case of Rejection of Goods** “The fact that the goods have been inspected after the delivery period and rejected by the Inspecting Officer will not bind the Buyer in any manner. The goods are being rejected without prejudice to the rights of the Buyer under the terms and conditions of the Supply Order.”

28. **Claims**: The following Claims clause will form part of the contract placed on successful Bidder:

   a. The claims may be presented either: (a) on quantity of the stores, where the quantity does not correspond to the quantity shown in the Packing List/Insufficiency in packing, or (b) on quality of the stores, where quality does not correspond to the quality mentioned in the contract.

   b. The quantity claims for deficiency of quantity shall be presented within 45 days of completion of JRI and acceptance of goods. The quantity claim shall be submitted to the Seller as per Form DPM-22 (Available in MoD website and can be given on request).

   c. The quality claims for defects or deficiencies in quality noticed during the JRI shall be presented within 45 days of completion of JRI and acceptance of goods. Quality claims shall be presented for defects or deficiencies in quality noticed during warranty period earliest but not later than 45 days after expiry of the guarantee period. The quality claims shall be submitted to the Seller as per Form DPM-23 (Available in MoD website and can be given on request).

   d. The description and quantity of the stores are to be furnished to the Seller along with concrete reasons for making the claims. Copies of all the justifying documents shall be enclosed to the presented claim. The Seller will settle the claims within 45 days from the date of the receipt of the claim at the Seller’s office, subject to acceptance of the claim by the Seller. In case no response is received during this period the claim will be deemed to have been accepted.

   e. The Seller shall collect the defective or rejected goods from the location nominated by the Buyer and deliver the repaired or replaced goods at the same location under Seller’s arrangement.

   f. Claims may also be settled by reduction of cost of goods under claim from bonds submitted by the Seller or payment of claim amount by Seller through demand draft drawn on an Indian Bank, in favour of Principal Controller/Controller of Defence Accounts concerned.

   g. The quality claims will be raised solely by the Buyer and without any certification/countersignature by the Seller’s representative stationed in India.
29. **Warranty:**  
   a. The following Warranty will form part of the contract placed on the successful Bidder
   
   i. Except as otherwise provided in the invitation tender, the Seller hereby declares that the goods, stores articles sold/supplied to the Buyer under this contract shall be of the best quality and workmanship and new in all respects and shall be strictly in accordance with the specification and particulars contained/mentioned in contract. The Seller hereby guarantees that the said goods/stores/articles would continue to conform to the description and quality aforesaid for a period of 12 months from the date of delivery of the said goods stores/articles to the Buyer or 15 months from the date of shipment/dispatch from the Seller’s works whichever is earlier and that notwithstanding the fact that the Buyer may have inspected and/or approved the said goods/stores/articles, if during the aforesaid period of 12/15 months the said goods/stores/articles be discovered not to conform to the description and quality aforesaid not giving satisfactory performance or have deteriorated, and the decision of the Buyer in that behalf shall be final and binding on the Seller and the Buyer shall be entitled to call upon the Seller to rectify the goods/stores/articles or such portion thereof as is found to be defective by the Buyer within a reasonable period, or such specified period as may be allowed by the Buyer in his discretion on application made thereof by the Seller, and in such an event, the above period shall apply to the goods/stores/articles rectified from the date of rectification mentioned in warranty thereof, otherwise the Seller shall pay to the Buyer such compensation as may arise by reason of the breach of the warranty therein contained.

   ii. to iv. **Blank**

30. **Product Support:**  
   **Blank**

31. **Annual Maintenance Contract (AMC) Clause**  
   **Blank**

32. **Engineering Support Package (ESP) clause**  
   **Blank**

33. **Price Variation (PV) Clause**  
   **Blank**
Part V – Evaluation Criteria & Price Bid issues

1. Evaluation Criteria: - The broad guidelines for evaluation of Bids will be as follows:

   (a) Only those Bids will be evaluated which are found to be fulfilling all the eligibility and qualifying requirements of the RFP, both technically and commercially.

   (b) In respect of Two-Bid system, the technical Bids forwarded by the Bidders will be evaluated by the Buyer with reference to the technical characteristics of the equipment as mentioned in the RFP. The compliance of Technical Bids would be determined on the basis of the parameters specified in the RFP. The Price Bids of only those Bidders will be opened whose Technical Bids would clear the technical evaluation.

   (c) The Lowest Bid will be decided item wise based upon the lowest price quoted by the particular Bidder. The consideration of taxes and duties in evaluation process will be as follows:

      (i) In cases where only indigenous Bidders are competing, all taxes and duties (including those for which exemption certificates are issued) quoted by the Bidders will be considered. The ultimate cost to the Buyer would be the deciding factor for ranking of Bids.

      (ii) Blank.

   (d) The Bidders are required to spell out the rates of Customs duty, GST etc in unambiguous terms; otherwise their offers will be loaded with the maximum rates of duties and taxes for the purpose of comparison of prices. If reimbursement of Customs duty / GST is intended as extra, over the quoted prices, the Bidder must specifically say so. In the absence of any such stipulation it will be presumed that the prices quoted are firm and final and no claim on account of such duties will be entertained after the opening of tenders. If a Bidder chooses to quote a price inclusive of any duty and does not confirm inclusive of such duty so included is firm and final, he should clearly indicate the rate of such duty and quantum of excise duty included in the price. Failure to do so may result in ignoring of such offers summarily. If a Bidder is exempted from payment of Customs duty upto any value of supplies from them, they should clearly state that no excise duty will be charged by them up to the limit of exemption which they may have. If any concession is available in regard to rate/quantum of Customs duty, GST it should be brought out clearly. Stipulations like, excise duty was presently not applicable but the same will be charged if it becomes leviable later on, will not be accepted unless in such cases it is clearly stated by a Bidder that excise duty will not be charged by him even if the same becomes applicable later on. In respect of the Bidders who fail to comply with this requirement, their quoted prices shall be loaded with the quantum of excise duty which is normally applicable on the item in question for the purpose of comparing their prices with other Bidders. The same logic applies to Customs duty and GST also.

   (e) Blank.

   (f) Blank.

   (g) The Buyer reserves the right to evaluate the offers received by using Discounted Cash Flow method at a discounting rate of 10 %. In case cash flow involves more than one currency, the same will be brought to a common denomination in Indian Rupees by adopting exchange rate as BC Selling rate of the State Bank of India on the date of the opening of Price Bids.

   (h) The Lowest Acceptable Bid will be considered further for placement of contract / Supply Order after complete clarification and price negotiations as decided by the Buyer. The Buyer will have the right to award contracts to different Bidders for being lowest in particular items. The Buyer also reserves the right to do Apportionment of Quantity, if it is convinced that Lowest Bidder is not in a position to supply full quantity in stipulated time.

   (j) Any other criteria as applicable to suit for particular case.

2. Price Bid Format:- The Commercial Bid Format in general is given as 'BoQ.xls' to this RFP. Bidders are required to fill this up correctly with full details, as required.

   (a) The Commercial bid format is provided as BoQ.xls along with this tender document at https://eprocure.gov.in. Bidders are advised to download this BoQ.xls as it is and quote their offer in the permitted column. Bidders are also to fill the duties & Taxes columns as applicable

   (b) Accessories. NA

   (c) Installation / Commissioning. NA

   (d) Training. NA

   (e) Technical literature – NA

   (f) Tools- NA

   (g) AMC - Blank

   Note - Determination of L-1 will be done based on total of basic prices(not including) levies, taxes and duties levied by Central/State/Local governments such as GST etc on final product) of all items/requirements as mentioned above.

3. The bidders are required to UPLOAD following in the commercial bid:

   (a) Signed and scanned copy of Price bid undertaking (as Appendix ‘C’ to RFP).

   (b) Schedule of price bid in the form of BoQ.xls(attached in online-tender).
### TECHNICAL SPECIFICATION OF NAVAL STORE ITEMS

<table>
<thead>
<tr>
<th>Sl no</th>
<th>Description</th>
<th>Deno</th>
<th>Tentative requirement per annum</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>BROOM COUNTRY</td>
<td>NOS</td>
<td>6240</td>
</tr>
<tr>
<td>2</td>
<td>TOILET BOWL CLEANER (HARPIC/DOMEX/LIZOLE)</td>
<td>LTRS</td>
<td>2244</td>
</tr>
<tr>
<td>3</td>
<td>CLOTH SPONGE (18 INCH X 20 INCH)</td>
<td>NOS</td>
<td>18280</td>
</tr>
<tr>
<td>4</td>
<td>CLOTH STOCKNITE/MUTTON CLOTH (05 KG ROLL)</td>
<td>KGS</td>
<td>4092</td>
</tr>
<tr>
<td>5</td>
<td>FEATHER BROOM (PHOOL JHADU)</td>
<td>NOS</td>
<td>1560</td>
</tr>
<tr>
<td>6</td>
<td>DUSTER CLOTH A GRADE (SIZE-24-INCH X 24 INCH)</td>
<td>NOS</td>
<td>3300</td>
</tr>
<tr>
<td>7</td>
<td>POLISH METAL BRASS (400 ML)</td>
<td>NOS</td>
<td>1724</td>
</tr>
<tr>
<td>8</td>
<td>SUPER MOP REFILLS</td>
<td>NOS</td>
<td>1940</td>
</tr>
<tr>
<td>9</td>
<td>BRUSH SWEEPING HAND (SOFT BROOM)</td>
<td>NOS</td>
<td>1460</td>
</tr>
<tr>
<td>10</td>
<td>COTTON WASTE</td>
<td>KGS</td>
<td>8792</td>
</tr>
<tr>
<td>11</td>
<td>ABRASIVE CLEANING PAD/SCRUBBER</td>
<td>NOS</td>
<td>4348</td>
</tr>
<tr>
<td>12</td>
<td>SCRUBBER WITH HANDLE</td>
<td>NOS</td>
<td>3468</td>
</tr>
<tr>
<td>13</td>
<td>BRUSH WITH LONG HANDLE</td>
<td>NOS</td>
<td>1968</td>
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<tr>
<td>14</td>
<td>CLEANING LIQUID FOR UTENSILS(VIM/PRIL/EXO)</td>
<td>LTR</td>
<td>264</td>
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<tr>
<td>15</td>
<td>DISINFECTANT FLUID WHITE/BLACK (PHENOL)</td>
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<tr>
<td>16</td>
<td>GLASS CLEANER(500ML)</td>
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<tr>
<td>17</td>
<td>HAND WASH LIQUID (DETOLE/LIFE BUOY)</td>
<td>LTRS</td>
<td>1196</td>
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<tr>
<td>18</td>
<td>PEST SEAL/HIT SPRAY/ AEROSOL</td>
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<tr>
<td>19</td>
<td>ROOM FRESHENER (ROOM SPRAY)</td>
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<tr>
<td>20</td>
<td>SOAP LIQUID TOILET (05 LTRS CAN)</td>
<td>LTR</td>
<td>3112</td>
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<tr>
<td>21</td>
<td>DEODORIZER REFILL (FOR SHIP HEAD 8 CM x 3CM)</td>
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<tr>
<td>22</td>
<td>DETERGENT POWDER (WHEEL/RIN/TIDE)</td>
<td>KGS</td>
<td>6228</td>
</tr>
<tr>
<td>23</td>
<td>DUSTBIN WITH COVER (VIRGIN PLASTIC)</td>
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<td>1252</td>
</tr>
<tr>
<td>24</td>
<td>GARBAGE BAGS (GASH BAGS) (24” X 30” X 75 MICRON)</td>
<td>NOS</td>
<td>37080</td>
</tr>
<tr>
<td>25</td>
<td>MUG PLASTICS (1 LTRS CAP)</td>
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<td>2560</td>
</tr>
<tr>
<td>26</td>
<td>NAPHTHALENE BALLS</td>
<td>KGS</td>
<td>2316</td>
</tr>
<tr>
<td>27</td>
<td>DISTILLED WATER</td>
<td>LTR</td>
<td>2448</td>
</tr>
<tr>
<td>28</td>
<td>NCML SOLUTION – THIOUREC</td>
<td>GMS</td>
<td>2280</td>
</tr>
<tr>
<td>29</td>
<td>NCML SOLUTION-OXALIC</td>
<td>GMS</td>
<td>82400</td>
</tr>
<tr>
<td>30</td>
<td>NCML SOLUTION - PHOSPHORIC ACID</td>
<td>LTRS</td>
<td>654</td>
</tr>
<tr>
<td>31</td>
<td>NCML SOLUTION-TEEPOL</td>
<td>MILLI LTRS</td>
<td>32000</td>
</tr>
<tr>
<td>32</td>
<td>SOAP TOILET (LIFE BUOY/DETTOLE /GODREJ- 75 GMS)</td>
<td>NOS</td>
<td>6580</td>
</tr>
</tbody>
</table>

(Sample to be checked from RSD(PBR)/nearby Coast Guard Store Depot)

**Note:** Bidders are requested to refrain from attaching additional unwanted documents.
Appendix 'B'
(Refer Para 3(h) of Part II of RFP)

PERFORMA FOR PERFORMANCE STATEMENT OF THE VENDOR

The details of supply orders appended below should be for same item as mentioned in Para 1 of Part II of RFP.

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Supply Order Number</th>
<th>Organisation to which supplied</th>
<th>Total Quantity ordered</th>
<th>Specified date of delivery as per supply order</th>
<th>Actual Date of delivery</th>
<th>Amount of Contract (in Rs)</th>
</tr>
</thead>
<tbody>
<tr>
<td>a</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>b</td>
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<td></td>
<td></td>
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<tr>
<td>c</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>d</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(Signature of the firm's authorized rep)

With seal
To,

Dear Sir/Madam,

I submit the Price Bid for ________________________________ and related activities as envisaged in the Bid document.

2. I have thoroughly examined and understood all the terms and conditions as contained in the Bid document, and agree to abide by them.

3. I offer to supply items at the rates as indicated in the price Bid, with taxes as mentioned therein.

4. The rates have been quoted in Indian Rupee only.

5. The rates are inclusive of Accessories, Installation / Commissioning, Technical literature, Tools, Any other requirement (As per specifications)

6. In case of any discrepancy/difference in the amounts indicated in figures and words the amount in words will prevail and will be considered.

7. The payment shall be made to the Firm at Bank Account as per ECS mandate (maintained in India only) by way of ECS/RTGS after deducting the TDS as applicable.

8. The quoted rates shall remain firm throughout the tenure of the contract and no revision is permissible for any reason.

Yours Faithfully,

Signature of authorized Representative
INSTRUCTIONS FOR ONLINE BID SUBMISSION

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: https://eprocure.gov.in/eprocure/app.

REGISTRATION

1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: https://eprocure.gov.in/eprocure/app) by clicking on the link “Online bidder Enrollment” on the CPP Portal which is free of charge.

2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.

3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.

4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.

5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC’s to others which may lead to misuse.

6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.

2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.

3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.

2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.

4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “My Space” or “Other Important Documents” area available to them to upload such documents. These documents may be directly submitted from the “My Space” area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.
SUBMISSION OF BIDS

1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.

2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.

3) Bidder has to select the payment option as “offline” to pay the tender fee / EMD as applicable and enter details of the instrument.

4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.

5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.

6) The server time (which is displayed on the bidders’ dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.

7) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.

8) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.

9) Upon the successful and timely submission of bids (ie after Clicking “Freeze Bid Submission” in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

10) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.

2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.